



Welcome to the Content Cloud

One platform for state and local government



From tax documents to public service requests, government agencies run on content. As more teams move to remote work, keeping critical content secure and compliant is more important than ever. In the Content Cloud, you get one secure place to manage the entire content journey across file creation, sharing, co-editing, signature, classification, and retention.

Put your content to work

Public safety

Evidence management

Accelerate case work by managing case files, incident reports, investigations, evidence files, litigation cases, inmate files, and field reports from anywhere, on any device

Court case collaboration

Collaborate on case files within the agency and with other government agencies while maintaining chain of custody, enabling seamless secure access to content in the field and from the office

Records management

Preserve relevant content to prevent costly (and time-consuming) litigation with event-based retention and legal holds to ensure that content relevant to litigation can be easily found and held indefinitely in Box

Health and human services

Clinical records management

Capture, manage, and retain clinical patient records with one secure place for collaboration and editable retention policies, all while maintaining compliance requirements like HIPAA and PII

Patient engagement

Provide a central, secure platform to work (with both internal and external teams) on patient files, operations documents, and more, on the go or in the office

Social services management

Automate processing for case workers in the field with easy and secure document submission, review, e-signature and approval from anywhere, on any device

Citizen services

Permit portal

Enable seamless uploading, editing, sharing, and processing for applicants with secure service portals for permit applications

Citizen engagement

Enhance the user experience for citizens by providing a secure, easy to use collaboration space for all local government interactions

Employment services

Manage candidate files, enable document exchange, and provide a seamless onboarding experience from start to finish with a secure document workspace

Government operations

Tax and audit functions

Provide your teams with seamless integrations across your enterprise transaction/case system to process documents, validate data, and maintain security and compliance

Elections

Collaborate with community partners, disseminate election information, and enhance voting experiences with electronic forms in one easy, secure place

Retiree services

Enable employees with a self service experience to apply online, manage and follow the progress of their applications, and have insight and visibility into the retirement process

Box at-a-glance

- Founded in 2005
- 10,000+ government customers
- 67% of the Fortune 500
- 1,500+ integrations with leading productivity tools such as Microsoft 365, Google Workspace, Salesforce, and Slack

Industry recognition

- Leader in Gartner Magic Quadrant for Content Services Platforms, 2020
- Gartner Customers' Choice vendor for Content Collaboration Tools, 2020
- Leader in IDC MarketScape for SaaS and Cloud-Enabled Content Apps, 2019
- Leader in Forrester New Wave for Cloud Content Platforms, 2019
- Leader in Aragon Research Enterprise Content Platforms Globe, 2020
- Leader Nucleus Research Enterprise Content Platforms, 2020

Trusted by global leaders



Protect your content

Box Shield

Prevent data breaches with classification policies and intelligent threat detection

Box Governance

Manage document retention policies and conduct defensible discovery

Box Zones

Address data residency obligations across multiple geographies

Box KeySafe

Maintain full control of your encryption keys

GDPR Compliance

GDPR-ready platform to facilitate GDPR compliance

StateRAMP

Meet the most rigorous security standards for state and local organizations

Empower your people

Box Sign

Securely and seamlessly sign documents electronically, right where your content lives

Box Relay

Automate content-centric business processes, such as review, approvals, and onboarding

Box Canvas COMING SOON

Bring teams together and turn ideas into action with rich, interactive visual collaborating and whiteboarding

Box Drive

Work with all of the files you have stored in Box, right from your desktop

Box Notes

Collaborate on content with multiple teammates at the same time

Box Platform

Extend the power of Box with APIs to connect content across your business apps

Connect your business



Enterprise Plus

Box Enterprise Plus brings the best of the Content Cloud to Box customers in one plan. We've included our most-valued products and services to help power your entire organization. And you save up to 35%.

What's included with Enterprise Plus

Box Enterprise

Box Governance

Box Shield

Box Relay

Box Sign

Box Consulting and Support

Large File Upload

Box Platform

Box Zones (available on request)

Your jurisdiction runs on content

Office of IT

- Process and project planning
- Procurement and contract signing

HR

- Employee file management
- Recruiting & onboarding

Counsel /City Attorney

- Case file management
- Investigation document storage
- Policy document collaboration

Auditor controller

- Audit case management
- Investigation processing
- Securing financial and accounting documents

Purchasing and procurement

- Document solicitation
- Vendor submissions
- Contract signing & PO management

Customer success and services

Box Consulting

Simplify your tech stack and unlock widespread adoption

Box Shuttle

Migrate your content using expert resources and top technology

Box Customer Success

Partner with Content Cloud experts to accomplish company goals

Box Education

Learn and get certified on Box products and change management

Box Support

Get the answers you need and solve issues with ease